



Dagne Group
dagnegroup.co.za

Protection of Personal Information Act (POPIA) Compliance Document

Dagne Group POPIA Compliance Statement

Effective Date: 04/09/2024

Last Updated: 04/09/2024

1. Introduction

Dagne Group, comprising Dagne Water and Auxiliary Services, Dagne Auxiliary Security Services, and Sembrel, is committed to protecting the personal information of its clients, partners, employees, and website visitors. This POPIA Compliance Statement outlines how we collect, use, and protect personal data in line with the Protection of Personal Information Act (POPIA) of South Africa.

2. Information We Collect

We collect personal information directly from you when you engage with our website, request our services, or communicate with us. This may include names, contact details (such as phone numbers and email addresses), job titles, company names, and any other information you choose to provide.

3. Purpose of Collecting Personal Information

The personal information collected by Dagne Group is used to:

- Provide, manage, and improve our services across Dagne Water and Auxiliary Services, Dagne Auxiliary Security Services, and Sembrel.
- Respond to inquiries, process requests, and communicate effectively.
- Deliver updates, newsletters, and marketing communications relevant to our business.
- Ensure compliance with legal and regulatory obligations.

4. Sharing of Personal Information

Dagne Group will not sell or distribute your personal information to third parties without your consent, except when required by law or as necessary to fulfill our services. We may share information with trusted service providers who assist us in operating our business, subject to confidentiality agreements.

5. Security of Personal Information

We take the security of your personal information seriously and have implemented measures to protect it from unauthorized access, alteration, loss, or misuse. Our security practices include technical, administrative, and physical safeguards to ensure data integrity.



Dagne Group
dagnegroup.co.za

6. Your Rights

As a data subject, you have the right to:

- Access your personal information held by Dagne Group.
- Request correction or deletion of your personal information.
- Object to the processing of your data under certain circumstances.
- Lodge a complaint with the Information Regulator if you believe your rights under POPIA have been infringed.
-

7. Retention of Information

We retain personal information only as long as necessary for the purposes outlined in this statement or as required by law. Once no longer needed, we ensure data is securely destroyed or de-identified.

8. Changes to this Statement

Dagne Group reserves the right to update this POPIA Compliance Statement to reflect changes in our practices or legal requirements. Any updates will be posted on our website, and we encourage you to review this statement regularly.

9. Contact Us

For any questions, concerns, or requests regarding this POPIA Compliance Statement or your personal information, please contact us:

Email: dagnewater@gmail.com

Phone: 083 718 1358